

Changes for Grandfathered participants

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Quick summary

You won't need a reassessment, unless your care needs change.

If you're paying an income-tested care fee, your costs won't increase.

Any unspent funds you currently have will remain.

Your annual funding will be split into four quarterly budgets.

Care Management fees may now be up to 10% of your quarterly budget.

Services will be grouped differently and charged based on new categories.

You can only roll over the greater of 10% of your budget or \$1,000, into the next quarter.

Approved for your Home Care package prior to 12 September 2024?

If so, then you'll automatically be moved to the new Support At Home system on 1 November 2025 at the same funding level that you are on now.

How you may be affected

- You'll still receive the same support and services, but some adjustments may be needed to fit the new service categories. Your provider will help make any necessary changes.
- You won't have to contribute if you don't already and if you do, you won't pay more
- You may notice that care providers are increasing their hourly service rates, this is because Package Management fees are being eliminated and Care Management fees capped, but you shouldn't be adversely affected.
- Under the new system, your care plan will be more structured to ensure you get the right support at the right time. Instead of saving up funds, you'll be encouraged to use most of your quarterly budget to keep services running smoothly.



New service categories



Clinical Care

Specialised services to maintain or regain functional and/or cognitive capabilities.

Includes:

Nursing, Allied health, Nutrition, Care management, Restorative care management.



Independence

Support to manage activities of daily living and loss of skills or function to live independently.

Includes:

Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications.



Everyday living

Support to keep your home in a liveable state and support your independence at home.

Includes:

Domestic assistance, Home maintenance & repairs, Meal preparation & support.

Common questions

1 What happens to my Home Care Package?

If your package was approved between 12 September 2024 and 31 October 2025, you'll automatically move to Support at Home on 1 November 2025 with adjustments to fit the new system.

2 What happens to my unspent funds?

Any savings from your current package will stay available, but starting 1 November 2025, new rules mean you can only roll over up to \$1,000 or 10% of each quarter's budget (whichever is higher).

3 What are the new Care Management fees?

Providers can charge up to 10% of your quarterly budget for Care Management, which helps coordinate services and ensure your needs are met. However, Package Management fees (previously up to 15%) will be removed.

4 Will my funding change?

Instead of yearly funding, you'll receive four quarterly budgets. This encourages using your

funds regularly, rather than saving them up.

5 Will there be any changes to my contributions?

No, the "no worse off" principle ensures that if you currently pay an income-tested care fee, your costs will stay the same or even decrease.

6 Can I access funding for Assistive Technology & Home Modifications?

Yes! You'll have up to \$15,000 for equipment and home modifications. But you'll need to use any unspent Home Care Package funds first before accessing this pool.

7 What about Restorative Care?

A \$6,000 budget over 12 weeks is available for targeted allied health services, but your quarterly budget or unspent funds are expected to cover this in most situations.