

Support at Home (SaH) provides government funding for both ongoing and short-term support. Kanda is here to support you in staying independent and continuing to do the things that make you, you - all from the comfort and familiarity of your own home. We offer a wide range of home care and nursing services tailored to meet your care needs and individual circumstances.

Short-term support includes the Restorative Care Pathway to improve your independence through allied health services, the Assistive Technology and Home Modifications scheme for access to products, equipment and home modifications and the End-of-Life Pathway.

Your services will be delivered by a dedicated (SAH Coordinator / Care Partner) and Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.

## Contribution rates

Your contribution rate is determined by Services Australia. It is based on your income and assets and vary by the amount and type of service you receive. You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories. You do not need to pay any contribution towards services received from the Clinical category.

Contribution rates	
Full pensioners	Full pensioners contribute 5% for Independence services and 17.5% for Everyday Living services
Part pensioners	Part pensioners contribute between 5% to 50% for Independence services and between 17.5% and 80% for Everyday Living services, depending on income and assets
Self Funded retirees	Self-funded retirees contribute 50% for Independence services and 80% for Everyday Living services

Our commitment extends beyond providing services – we aim to create a positive difference for our clients & families, other providers, our team and the communities we serve.

## Clinical Services

We can provide nursing and specialised clinical care including diabetes support, continence management, medication management, wound management, and stoma care. Our team of highly skilled nurses and allied health professionals can help you optimise your strength, function and independence.

Nursing	Unit	Standard Hours Weekdays 7am - 6pm	Non-Standard Hours Weeknights 6pm - 7am	Saturday	Sunday	Public Holiday
Registered Nurse	1 Hour	162.00	179.00	223.00	252.00	341.00
	30 Mins	114.00	125.00	155.00	177.00	238.00
Enrolled Nurse	1 Hour	130.00	144.00	179.00	203.00	275.00
	30 Mins	91.00	101.00	125.00	142.00	192.00
Consumables		Price on request				

Allied Health	Unit	Rate	Details
Physiotherapist	30 Minute (standard)	122.00	30 minutes applies for standard subsequent consultation
	45 minute (extended)	168.00	
	1 Hour	220.00	
Occupational Therapist	30 Minute (standard)	128.00	45 minutes applies for extended standard consultation
	45 minute (extended)	183.00	
	1 Hour	220.00	
Podiatrist	30 Minute (standard)	135.00	1 hour applies for initial assessment or clinically indicated.
	45 minute (extended)	179.00	
	1 Hour	230.00	
Exercise Physiologist	30 Minute (standard)	165.00	
	1 Hour	220.00	
Speech Therapist & Dietitian	1 Hour	230.00	
Therapy Assistant	1 Hour	101.00	

## Independence Services

We offer essential personal care, therapeutic, and social support services designed to enhance your independence and optimise your well-being. We will work with you to understand what matters most, so you can stay connected with your community.

<b>Personal Care &amp; Therapeutic Services</b>	<b>Unit</b>	<b>Standard Hours Weekdays 7am - 6pm</b>	<b>Non-Standard Hours Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
<ul style="list-style-type: none"> <li>Assistance with Self Care, hygiene &amp; activities of daily living</li> </ul>	1 Hour	103.00	113.00	139.00	157.00	213.00
<ul style="list-style-type: none"> <li>Medication assist – self administration</li> <li>Continence support/management</li> </ul>	30 Mins	72.00	80.00	98.00	108.00	148.00
<ul style="list-style-type: none"> <li>Remedial Massage</li> </ul>	1 Hour	155.00	N/A			
<b>Social Support &amp; Community Engagement</b>	<b>Unit</b>	<b>Weekdays 7am - 6pm</b>	<b>Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
<ul style="list-style-type: none"> <li>Individual Social Support</li> <li>In Home respite</li> </ul>	1 Hour	99.00	109.00	135.00	151.00	203.00

*\*\*minimum of 1 hour service / charge for social support*

<b>Accompanied Activities with Transport</b>	<b>Unit</b>	<b>Weekdays 7am - 6pm</b>	<b>Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
With 0 – 15 Km travel	1 Hour	138.00	163.00	186.00	211.00	286.00
	30 Mins	104.00	114.00	140.00	158.00	215.00
With 15 – 30 Km travel	1 Hour	157.00	173.00	212.00	240.00	325.00
	30 Mins	118.00	130.00	159.00	180.00	244.00

<b>Direct Transport</b>	<b>Unit</b>	<b>Weekdays 7am - 6pm</b>	<b>Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Up to 10kms	Per Trip	36.00	41.00	54.00	63.00	90.00
10-20kms		66.00	76.00	99.00	116.00	165.00
>20kms (but less than 50kms)		101.00	115.00	150.00	175.00	250.00
Indirect Transport	Prices on request					

## Everyday Living Services

We can make life a little easier by completing or assisting with day-to-day tasks including home cleaning, laundry and ironing, home maintenance and repairs as well as meal preparation and delivery.

<b>Domestic Assistance</b>	<b>Unit</b>	<b>Standard Hours Weekdays 7am - 6pm</b>	<b>Non-Standard Hours Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
<ul style="list-style-type: none"> <li>• General Cleaning</li> <li>• Laundry</li> <li>• Shopping Assistance</li> </ul>	1 Hour	99.00	109.00	135.00	151.00	203.00

*\*\*minimum of 1 hour service / charge for domestic assistance*

<b>Meal Preparation</b>	<b>Unit</b>	<b>Weekdays 7am - 6pm</b>	<b>Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
<ul style="list-style-type: none"> <li>• Assistance with Meal preparation</li> </ul>	1 Hour	99.00	109.00	135.00	151.00	203.00
	30 Mins	68.00	76.00	92.00	103.00	141.00
<ul style="list-style-type: none"> <li>• Meal preparation and Delivery</li> </ul>	Prices available on request					

<b>Home Maintenance &amp; Repairs</b>	<b>Unit</b>	<b>Weekdays 7am - 6pm</b>	<b>Weeknights 6pm - 7am</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
<ul style="list-style-type: none"> <li>• Gardening &amp; basic home maintenance</li> </ul>	1 Hour	110.00	N/A			
<ul style="list-style-type: none"> <li>• Home maintenance and repairs</li> </ul>	Prices available on request					

## Care Management

Under the Support at Home program, you will work with one of our dedicated SaH Coordinators to create a care plan based on your needs, goals and interests. They'll get to know what's important to you, help you choose your services, consult with your supporter (if you wish), liaise with clinicians and help you understand your budget and service agreement as needed. They'll check in with you regularly to make sure your care plan meets your needs.

Care Management hourly rate	
Ongoing	129.00
Restorative / End of Life	160.00

## Assistive Technology and Home Modification

Assistive Technology includes devices and equipment that help individuals perform daily tasks more easily, such as mobility aids, communication devices, and daily living aids. Whereas Home Modifications are physical changes made to your home to improve accessibility and safety, such as installing ramps, grab bars, or modifying bathrooms.

We can help organise equipment, assistive technology and home modifications to support your comfort and safety at home. Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower)

To cover the costs of home modification activities, we charge a coordination fee equal to 15% of the total quoted home modification costs capped at \$1,500 (whichever is lower).

# Support at Home - Pricing Schedule

May 1, 2026

# kanda

Kanda PHP Pty Ltd ABN 17 007 141 531 | Clinicare Pty Ltd ABN 86 093 294 332

## Notes:

- This pricing schedule should be read together with your Agreement with us.
- Rates are exclusive of GST.
- Hourly rates are inclusive of employee wages, supplier charges and indirect costs such as administration and transit time.
- Standard hours of service during weekdays are from 7 am to 6 pm
- Services provided outside of standard hours will attract a minimum charge of 1 hour
- Unless otherwise stated, time is billed at 30 minutes, 1 hour then 15-minute increments.
- Notification of any cancellation must be received at least two business days prior to the commencement of the service otherwise full fees will be incurred.
- You may be eligible for hardship assistance to pay for contributions. We can help you to apply for this assistance.
- Some services or consumables will be charged based on their actual cost and will vary based on client needs, preferences and service availability. These services may be offered through third-party workers. Prices will be provided on request for indirect transport, selected therapeutic services for everyday living, meal delivery and home maintenance services as well as nursing consumables. These prices will include the cost of the service (or consumable) and may include overhead costs to support service delivery and quality assurance.
- Fees are representative of Kanda's service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.
- We may adjust fees from time to time and will agree the price of services or consumables by mutual consent, following consultation with you.